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## About Us

We help our clients identify and exploit opportunities to enhance their business performance, formulate their strategic vision and figure out how technology can help them get there. We specialize in business process redesign, project management, and knowledge management systems. At Nagnoi, we are particularly focused on helping companies analyze information they already collect in order to improve decision making and leverage their employees' collective wisdom.

Our consultants come from some of the largest international consulting firms. They have helped a variety of Fortune 500 corporations address some of their most pressing issues. They return to Puerto Rico to join Nagnoi, Inc. eager to bring their international experience to bear on their local clients.



## Knowledge Management

There is always a better mousetrap. There is always a better way of doing things. Some companies are good at discovering and disseminating these better ways. These are the companies that thrive. They do so by being rigorous about capturing information, transforming it into knowledge, and sharing it throughout their organizations. At Nagnoi, we firmly believe that the winning organizations will be those that are passionate about giving every decision maker the power of the entire organization's knowledge.

### Collaboration Enablement

*"Collect information, transform it into knowledge, make it available to everyone, and witness the change"*

Employees are constantly experimenting. Sometimes they discover better ways of doing things. Too often they remain the sole owners of these insights. But some companies have mastered the process of operating according to their organizations' collective knowledge. We help our clients accomplish this. We help them build the infrastructure required to enable collaboration between employees and business partners. Armed with this capability, corporations are finally able to truly operate in the era of the information worker and harness the power of their most valuable asset: knowledge.

### Performance Management

*"Have your organization's vital signs at your fingertips"*

What is working? What is not? Why? How can we fix it? Companies are constantly trying to answer these questions. Can they afford to do so without accurate information? We firmly believe that the best decisions are the result of holistic fact based analyses. We help our clients build systems to collect, store, and process key performance information.

# Project Management Services

"Helping corporations successfully manage complex projects"

Nagno Project Management Services assists organizations with the improvement of their project management processes, tools and resources. Our seasoned project management professionals stand ready to respond to a client's most pressing project management needs. We are used to coming into high stress situations and quickly assume project management roles. Our professionals operate according to proven methodologies and use advanced tools. This approach has consistently helped organizations deliver projects on time and on budget.

## Project Management Training

"Training individuals to become better project managers"

Effective project management is the result of trained professionals following a proven and tested methodology. Our project management training services equip trainees with the tools and practical know-how required to define, structure, and run successful projects. Our training curriculum covers basic and advanced project management skills, as well as the use of popular project management tools. All our courses meet the continuing education requirements of the Project Management Institute to acquire Professional Development Units for PMP® certification.

We also craft custom made training programs to fit a company's very particular needs.

## Corporate Project Management Enhancement

"Equipping corporations to structurally become better at project management"

Some organizations systematically excel at project management. Some do not. The difference is generally much more than the skills of their project managers. Companies that excel at project management have institutionalized in their "corporate DNA" a set of practices, approaches, and tools that lead to more successful projects. Nagnoi helps companies accomplish this. We work with clients to define and build the required project management infrastructure (processes and systems).

## Business Process Management

"Realize benefits beyond cost and time. BPM injects visibility in the process, which empowers people to achieve true accountability"

Process inefficiencies can often have unforeseen consequences that transcend a company's boundaries. Our Business Process Management (BPM) offering helps clients analyze their key processes to identify bottlenecks and generate breakthrough enhancement ideas. At Nagnoi, we help our clients improve and monitor their critical business processes to achieve optimal performance.



## Executive Advisory Services

"We work with our clients to help them define a vision and a plan to achieve it"

Executives must frequently re-assess what their organizations should focus on. They must choose how to best satisfy the frequently competing demands of their different stakeholders. These decisions should be made with a clear understanding of what the options are, their impact, and their implementability. We have helped a variety of corporations and large government agencies tackle these very complex issues.

## Information Technology Strategic Planning

"IT is most valuable when it enables an organization to accomplish its strategic goals"

Companies spend vast amounts of money on their information technology. Too often these expenditures are not aligned with a company's strategic priorities. We work with our clients to determine what information technology is required to support their key strategic initiatives. We then help them figure out the most cost effective way of implementing the required systems and infrastructure.



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